



South Tyneside Council

item 4

Report to Council

Cabinet Portfolio/Lead Member: Cllr Jane Carter, Deputy Leader & Lead Member for Governance, Finance and Corporate Services

Report of Stuart Reid, Director of Business and Resources

Subject: Modern Slavery Transparency Statement 2024

Date: 5 September 2024

Wards affected: All

Council ambitions: All

Does the report and any appendices contain information which has been identified as confidential or exempt?

☒ **No**, this report does not contain information identified as confidential or exempt.

For Executive Decisions only:

Is the decision a Key Decision? ☐ **Yes** ☒ **No**

Is it included in the Forward Plan? ☒ **Yes** ☐ **No**

If not in the Forward Plan is the report: ☐ **General Exception Rule**
☐ **Special Urgency Rule**

Relevant Scrutiny Chair: Cllr Shane Smith (Chair, Contracts and Commissioning Scrutiny Committee)

Is the decision eligible for call-in by Scrutiny? ☐ **Yes** ☒ **No**

(If the decision is anything other than any executive decision made by the Cabinet or a Key Decision made by an officer under delegated powers, call-in is not applicable. This should be explained in the report).

Purpose of Report

1. This report seeks Council approval for the publication of a Modern Slavery Transparency Statement covering the 2023-24 financial year.
2. Council is asked to approve the proposed appended Statement, which has been developed to take account of Government guidance and has incorporated contributions and feedback from the various services represented within the Council's Modern Slavery Steering Group.

Background Information

3. In line with section 54 of the Modern Slavery Act 2015, South Tyneside is required on an annual basis to produce and publish on its homepage and transparency statement outlining efforts undertaken in the most recent financial year to manage and minimise the risks of modern slavery within the business and supply chain.
4. In order to satisfy this requirement, the cross-service South Tyneside Modern Slavery Steering Group develops an annual statement summarising relevant work over the last year.
5. The appended draft statement covers the most recent financial year, 2023 to 2024.

Main issues and Options to be Considered

6. In line with Government guidance, the draft Statement includes information on the Council structure, identifies areas of the business at higher risk of exposure to modern slavery, and sets out the key policies and initiatives in place to minimise the risks of slavery. These include safeguarding policies and procedures, recruitment policies, the Responsibility Procurement Strategy 2021-24, the Employee and Elected Members Codes of Conduct, and the 'Speak Out' Whistleblowing Policy. The Statement also sets out key indicators of potential slavery and trafficking and provides information on what to do if readers of the Statement encounter or suspect modern day slavery or trafficking.
7. The South Tyneside Transparency Statement also goes beyond the traditional stator focus on risks in relation to commercial and recruitment activity, and additional communications wider efforts taken by the Council to combat the risks of slavery occurring within the local community and to ensure services are positioned to support in the event instances of modern slavery are identified locally.
8. Similar to previous years, the draft 2023-24 Statement has been structured to align with the Council's Modern Slavery Strategy, providing an overview of key activities undertaken within the last 12 months in relation to the Strategy's five action areas: Identify, Respond, Disrupt, Prevent, and Engage:
 - IDENTIFY: The statement details ongoing communications and training efforts supporting awareness raising about modern slavery across the workforce,

including through the multi-agency safeguarding training programme (including the Annual Roadshows and well-attended e-learning and face-to-face training sessions such as on Hidden Girls and Young Women), Staff Briefings, staff intranet, and development of resources targeted to specific service areas and elected members.

- **RESPOND:** The statement describes work to update the Modern Slavery, Trafficking and Exploitation Plan (reference plans for a refresher simulation and training event in late 2024), notes the ongoing review of safeguarding multi-agency and partnership-working arrangements, gives an update on efforts to grow the Exploitation Champions network, and notes specific multi-agency campaigns such as the February 2024 County Lines intensification work and March 2024 National Exploitation Day.
- **DISRUPT:** The statement describes how in-house training has been delivered to relevant regulatory services teams, with new Annual Review and Check-In processes also supporting the uptake of e-learning.
- **PREVENT:** The statement sets out information on procurement due diligence processes that helps to mitigate risks (including declarations relating to Modern Slavery as part of the Supplier Selection Questionnaire and tightened contract terms and conditions), describes regional work that the Council has contributed to with regards to a North East Procurement Organisation environmental, social and governance strategy that includes modern slavery prevention considerations, and notes work undertaken by commissioning colleagues to assess modern slavery risks within the local care system, including a survey of care homes.
- **ENGAGE:** The statement details a range of engagement including awareness-raising sessions with local residential and nursing home managers in light of increased national modern slavery cases in the care sector, ongoing work with local venues and community groups hosting Welcoming Places to raise awareness and share safeguarding advice, and guidance shared via LinkedIn with businesses around slavery mitigation.

9. Wider updates made for this year's Statement, alongside the inclusion of the latest Home Office statistics on prevalence of slavery in the UK and key sectors such as care, include strengthened reference to the Council's Equality, Diversity, Inclusion and Belonging strategy (and associated work such as to develop employee networks around different aspects of identity, and efforts linked to commitments such as the Anti-Racism Charter) and reference to a self-assessment undertaken in response to the recently-released LGA Modern Slavery Matrix that indicates the Council is in a strong position relative to other areas in it's work addressing modern slavery.

10. Council is asked to review and endorse the proposed Modern Slavery Transparency Statement for the 2023-24 year.

11. Once the latest version of the South Tyneside Modern Slavery Transparency Statement has been endorsed by Council, in line with s54 Modern Slavery Act requirements, it will be uploaded to the Council's website and shared with the Government Modern Slavery Statement Registry.

Implications

Financial and Resources

12. The activity referenced within the statement has been met from existing service budgets.

Legal and Governance

13. The production and publication of the report satisfies the Council's obligations under s54 of the Modern Slavery Act.

Risk

14. The exercise of reviewing and updating the Statement each year, at executive level, helps to ensure the Council is at low risk of supporting slavery or human trafficking.
15. The annual production of a Modern Slavery Transparency Statement is required under section 54 of the Modern Slavery Act 2015. These are no financial penalties currently associated with failure to comply with the requirement to produce or update a Modern Slavery Statement, but there are potential reputation implications, and Government could bring proceedings in the event of non-compliance, which could result in legal costs.

Equality and Diversity and Community

16. Slavery can affect victims of any gender, age, ethnicity, or national origin, but there are groups and individuals who are particularly vulnerable to exploitation, including people experiencing financial insecurity, people who face language or other barriers to accessing information on topics such as employment rights, or who people have been separated from normal support networks, such as recent immigrants.
17. This Statement, together with the Modern Slavery Strategy, outlines work to help all potential victims of Modern Slavery, considers the needs and vulnerabilities associated with different protected and other characteristics, and is informed by intelligence on known patterns of exploitation.

Environmental and Sustainability

18. The Modern Slavery Statement and supporting policies and initiatives support ethical, sustainable, slavery-free business processes and supply chains.

Council Ambitions, Policies, Strategies and Plans

19. The Transparency Statement is relevant to all of the Council's Ambitions. With regards to Financially Secure, the Transparency Statement references work undertaken with Welcoming Spaces and Poverty Group facilitators around how they can recognise signs of potential exploitation. With regards to Healthy and Well, the Statement references work (including by professions in Adults and Children's Social Care) to support and safeguard potential victims and protect them from harm. With regards to Connected to Jobs, the Statement references targeted work with managers of local privately-owned care homes as well as awareness-raising communications with organisations involved in the South Tyneside Pledge. With regards to Part of Strong Communities, the Statement references awareness raising work with various community partners. With regards to Targeting Support to Make Things fairer, the Statement references specific work undertaken with services working with cohorts of people who might be particularly vulnerable to exploitation, including refugees and asylum seekers and those experiencing homelessness.
20. The Transparency Statement additionally references and is closely linked to the Council's Modern Slavery Strategy 2022-24.

Consultation and Engagement

21. The report has been considered by the Modern Slavery Steering Group at their May 2024 meeting. Members of the group include representatives from a range of South Tyneside services, including Procurement, People and Organisational Development, Public Health, Children's Services, South Tyneside Homes and Adult Social Care and Commissioning.
22. The Statement also references wider engagement work to raise awareness of modern slavery, including with staff and elected members and partners such as members of the multi-agency Poverty Group and local care homes.

Recommendations

23. It is recommended that Council endorse and approve the publication on the Council website of the draft Modern Slavery Transparency Statement attached at Appendix 1.

Reasons for Recommendations

24. Approval of an annual Transparency Statement for 2023-24, and publication of that statement on the Council's website and in the Government Modern Slavery Registry, will ensure the Council effectively discharges its statutory duty under 54 of the Modern Slavery Act 2015.

List of Appendices

Modern Slavery Transparency Statement 2024

background papers background papers background papers

Modern Slavery Transparency Statement 2024

The following is a list of the background papers (excluding exempt papers) relied upon in the preparation of the above report:

Background Paper	File Ref:	File Location
Modern Slavery Strategy 2022-2024	Committee meeting - South Tyneside Council	

Modern Slavery Transparency Statement (2023 / 2024)

Covering the Financial Year 1 April 2023 to 31 March 2024

PART A: Introduction

1. South Tyneside Council is committed to understanding and mitigating the risks of slavery and human trafficking in our corporate activities and supply chains.

2. By publishing an annual transparency statement, detailing activities undertaken over the latest financial year relating to Modern Slavery mitigation, the Council can keep stakeholders up to date and ensure continued compliance with the obligations arising from section 54 of the Modern Slavery Act 2015.

Organisational Structure and Supply Chains:

3. This statement covers the activities and supply chains of South Tyneside Council, including direct employees of the Council and services delivered on behalf of the Council by third party organisations, and our arms-length management organisation, South Tyneside Homes (the functions of which are in the process of being brought in-house). More information about the Council structure and governance is available in the Council Constitution.

Areas of operation and supply and high-risk activities:

4. South Tyneside Council operates within the United Kingdom. While the Council has a high level of confidence that policies and processes are in place to protect against risks of slavery in the supply chains with regards to Tier 1 suppliers, it is more difficult to be confident about links further up the supply chain. Higher risk categories identified by the procurement team include: cleaning, events catering, construction (particularly demolition, asbestos removal, groundworks, clearance/stripping work), clothing manufacture (particularly involving imported textiles), security (manned guards), domestic furniture supply and manufacture, environmental (waste management, recycling), horticultural (grounds maintenance and plant nurseries), some social care/personal services (including taxis), recruitment (agency staff provision, particularly into some of the other areas on this list), and dry imported foods (rice, cocoa, etc).

5. South Tyneside Council engages in a wide range of business activities, from refuse collection to the delivery of social care. None of these sectors and activities are classified as high risk for labour exploitation (although Council is aware of reports of recent notable increases in slavery identified within privately-run care agencies within the UK care sector). Additionally, certain Council frontline workers, such as those in housing, environment health or public health, particularly those working with vulnerable populations and undertaking checks on private premises, may be more likely to encounter victims or perpetrators. The 2022-2024 South Tyneside Modern Slavery Strategy sets out ways to raise awareness amongst these service areas and engage staff to help us tackle modern slavery.

6. Intelligence indicates that a number of Modern Slavery and other exploitation incidents have taken place within South Tyneside and the wider North East area over the last year. Referrals into the National Referral Mechanism have increased over the last year, both nationally and regionally. The Council remains vigilant to the

ongoing threat of Modern Slavery and to the potential that Modern Slavery could be taking place undetected in South Tyneside.

Responsibility:

7. Each Head of Service is responsible for ensuring risks of Modern Slavery are understood and mitigated against in their service area, and for using appropriate resources to prevent and disrupt slavery and to support and protect victims. A cross-service Modern Slavery Coordination Group meets on a quarterly basis to identify opportunities for and progress improvements relating to combating modern slavery in the South Tyneside area and in the Council's business and supply lines.

8. Any concerns regarding modern slavery or human trafficking in the organisation or supply chains should be raised with the Director of Business and Resources.

PART B: Modern slavery policies and initiatives implemented to date

9. South Tyneside Council has a number of policies in place which protect employees and supply lines against the risk of modern slavery within the organisation. These include:

- Employee Code of Conduct - Enshrined within the Council Constitution, this code sets out actions and behaviours expected of employees when representing the organisation.
- 'Speak Out' Whistleblowing Policy - This policy supports employees, contractors and partners with concerns about any aspect of the Council's work to come forward and voice these concerns.
- Equality and Diversity Policies - The Council is committed to eliminating unlawful discrimination; promoting equality of opportunity; promoting equality of access; and promoting good relations between diverse communities. As part of the Our Council Change programme, linked to the strategic ambition to 'Target Support to Make Things Fairer', work has been undertaken over the last year to offer greater support for staff with diverse characteristics, including work to establish and grow identity-based staff networks and commitment to an Anti-Racism Charter. Further work is also currently being carried out to strengthen the Council's approach to Equality, Diversity and Inclusion, including with the publication of a new Equality, Diversity, Inclusion and Belonging Strategy.
- Recruitment Policies - The Council has a range of robust, transparent and regularly-reviewed procedures in place for the recruitment and vetting of new employees, ensuring they are able to confirm their identities and qualifications, and that they are paid directly into an appropriate, personal bank account.
- Living Wage - Following an Independent Wage Commission, in 2015 South Tyneside Council became one of the first councils in the North East of England to commit to paying all its employees the National Living Wage which is in excess of the National Minimum Wage.
- Responsible Procurement - Responsible procurement, as set out in the South Tyneside Council Procurement Strategy 2021-24, is an integral duty in the Council's and South Tyneside Homes procurement process, ensuring ethical, honest and fair procurement. The Procurement Strategy sets out commitments which comply with UK, EU and international sourcing standards,

promoting fair trade, fair pricing policies and good employment practices, and committing to regularly review contracted spending to identify any potential issues with modern slavery, and to consider termination of a contract with a supplier awarded a contract who is later found to be in breach of the Modern Slavery Act.

Safeguarding Policies and Procedures- The South Tyneside Safeguarding Children and Adults Partnership (STSCAP) maintains and adheres to a library of policies, procedures and best practice (<https://www.southtynesidesafeguardingappp.co.uk/> and <https://nesubregion.trixonline.co.uk/>)

10. South Tyneside Council was one of the first in the region to establish a comprehensive Modern Slavery Strategy which sets out actions to be taken to reduce the risks of slavery within our services, businesses, supply chains and communities.

11. The Strategy goes beyond the minimum statutory requirements of setting out actions taken to mitigate internal business and supply chain risks, by also setting out plans to strengthen the Council's First Responder and community safety roles, as well as setting out ambitions to leverage the Council's influence and networks to increase community and local business awareness of risks and signs of exploitation. Self -assessment using the recently released LGA Modern Slavery Matrix indicates that South Tyneside is in a strong position relative to its peers in respect of its Modern-Slavery strategy and planning.

12. This transparency statement, as well as ensuring compliance with s54 of the Modern Slavery Act, provides an annual opportunity to set out progress made against the ambitions presented in the South Tyneside Modern Slavery Strategy and the associated work programme of the Modern Slavery Coordination Group.

Progress to date Against Modern Slavery Strategy Objectives and Action Areas:

IDENTIFY:

Objective: Equip employees to recognise and report signs of modern day slavery.

What we have delivered:

- In recent years, the Council has continued to improve staff and elected member awareness of Modern Slavery and increase employees' ability and confidence in recognising and reporting concerns, including:
 - Making an engaging Modern Slavery e-learning module available to all employees and elected members through the online e-learning platform
 - Regularly communicating the availability and importance of raising awareness of modern slavery via All-Staff Briefings and other communications
 - Establishing a new page on the new Staff Intranet, sharing guidance, contact information and links to more in-depth training courses and government resources
 - Developing and sharing resources on modern slavery awareness for non-desk-based staff

- Supporting social workers and other professionals working with vulnerable children and adults to access training programme on recognising and safeguarding against different types of exploitation, including Modern Slavery and closely-related activities such as County Lines, through e-learning, virtual sessions and face-to-face sessions as part of the annual MSET (Missing, Slavery, Exploitation , Trafficked) Roadshow. The roadshow this year featured awareness raising around missing children and adults and had over 142 multi-agency partners attend.
- Delivering, via the multi-agency safeguarding training programme, a number of courses available that featured aspects of slavery and exploitation. These included:
 - i. E-Learning Children and Sexual Exploitation - undertaken by 202 partners.
 - ii. Face to face sessions- Hidden Girls and Young Women – 109 attendees.
 - iii. Safeguarding Adults from Abuse, inc. exploitation / slavery a multi-agency responsibility – 250 attendees,
- Sharing function-specific information and resources on modern slavery with managers in service areas with a role to play in identifying slavery (including in Adult Social Care and Commissioning, in response to recent reports of increases in slavery identified within the UK care market).
- Equipping Elected Members with information and advice on their potential role in recognising and responding to modern slavery, including through dedicated Modern Slavery Awareness training sessions led by Northumbria Police, as well as through regular safeguarding training.

RESPOND

Objective: Ensure services respond confidently and effectively where slavery or potential slavery is identified.

What we have achieved:

- Over recent years, the Council has worked to ensure it is well-positioned to respond in the event incidences of slavery are identified locally. This has included contributing to the South Tyneside Children and Adults Safeguarding Partnership-led comprehensive multi-agency Modern Slavery, Trafficking and Exploitation response plan. This has been updated and circulated to partners over the last year, with additional planning underway for a refresher simulation and training event in late 2024.
- The Safeguarding Partnership have, over recent years, developed multi-agency intelligence-sharing and partnership working subgroups, including 'Pre MSET' and 'MSET' forums, which are the key local processes for sharing concerns relating to children and vulnerable adults across relevant agencies and coordinating appropriate responses. A review of these processes is currently underway.
- Social workers and other officers from services working with vulnerable children or adults are also well-connected into regional and national partnership forums, and work closely with Northumbria Police officers on exploitation, trafficking and modern slavery. Within Children's Social Care, a Complex Abuse Senior Practitioner is able to lead on cases involving complex abuse and is able to support colleagues and social workers who are working with young people where there are worries/risks associated to exploitation or modern day slavery.

- Within Children's Social Care, an Exploitation Champions network has been established to ensure champions for this work in each children's social care team. This network is also now being expanded as part of a pilot to include related teams such as Early Help.
- Offers have been established to respond to changing social and policy context and ensure appropriate support and protection is in place for new populations who may be particularly vulnerable to exploitation, including with the establishment of an Asylum and Resettlement Task and Finish Group and the establishment of a multi-agency Poverty Group.
- Recent multi-agency work linked to modern slavery has included a Northumbria-Police-led County Lines Intensification Week in February 2024 which involved training and briefing sessions with South Tyneside Council involvement focusing on intelligence sharing.
- National Exploitation Awareness Day in March was supported and promoted across the council via the children and adults safeguarding Partnership.
- Exploitation Awareness raising sessions shared with local Welcoming Spaces and safeguarding awareness including exploitation remains a standard agenda item at the multi-agency Poverty Group.

DISRUPT

Objective: Ensure relevant services, when called upon, are able to confidently support police with investigation and disruption activities.

What we have achieved:

- Officers in services with special regulatory and inspection powers (ranging from planning to trading standards to environmental health) are trained and experienced in how to contribute to police investigations and disruption operations. In addition to regional training delivered through the North East Public Protection Partnership, in-housing training has been delivered to relevant teams (for example, modern slavery training was delivered to Development Services employees in 2024, training resources were shared with Public Protection managers and training for the new Business and Community Team is also planned), and new Annual Review and Check-In processes are being used by managers to encourage e-learning uptake.
- Routine inspections of businesses across the borough are conducted on a risk-assessed basis, with officers trained to recognise and report modern slavery and other exploitation concerns.
- Representatives from a range of services with a regulatory role are involved with and exchange intelligence with a range of regional groups working on tackling slavery and exploitation.

PREVENT

Objective: Strengthen internal processes to better identify and reduce risks of modern slavery in the business and supply chain.

What we have achieved:

- The refreshed Procurement Strategy (2021-24) places a particular focus upon Modern Slavery prevention.

- The Council and South Tyneside Homes have ensured Modern Slavery Act compliance is a routine part of all procurement due diligence, including by requiring suppliers to confirm annual modern slavery reporting requirements and declare any trafficking offences as part of the Supplier Selection Questionnaire.
- Contract terms and conditions have been tightened to include for potential termination of contract for any supplier found to be in breach of the Modern Slavery Act.
- Over the last year, the Council has additionally looked into and secured assurances that Neutral Vendor contracts provide appropriate protection for agency workers.
- On a regional level, the North East Procurement Organisation have implemented a regional Modern Slavery Pledge and South Tyneside officers are closely involved in NEPO work that is currently underway on a regional Environment Social and Governance strategy which will include modern slavery prevention considerations.
- In light of the recent national increase in modern slavery reports within the care sector, the Commissioning Team have undertaken work to assess risks in the local care system, including surveying local care homes to understand numbers of non-UK workers and developing a questionnaire to seek further assurance about the processes and knowledge levels of local care sector employers with regards to modern slavery prevention.

ENGAGE

Objective: Leverage influencing functions to raise awareness of modern slavery in the community.

What we have achieved:

- The Council and South Tyneside Homes contribute to national awareness raising campaigns about modern slavery and trafficking and regularly (such as sharing press releases and social media messages on World Day Against Trafficking), and include information on modern slavery in public facing communications such as the Residents Newsletter.
- Business advice around Modern Slavery mitigation was additionally shared via LinkedIn in October 2023 and officers involved in the South Tyneside Pledge have engaged with companies like Equinor and Hitachi around opportunities to share best practice and learning with other local businesses on auditing supply chains and otherwise reducing modern slavery risks.
- Information and advice on the indicators of slavery and how to report concerns have been shared with partners Multi-Agency Poverty Group, including a presentation delivered to members in May 2023.
- Local venues and community groups hosting Warm Spaces and Welcoming Spaces have been equipped with information on safeguarding and recognising signs of exploitation, including Modern Slavery.
- The Salvation Army has presented on Modern Slavery at a number of public-facing Community Area Forums

Council officers have delivered modern slavery awareness presentations in May 2023 to local care sector partners including through the Specialist Home Managers Forum and the Older People's Residential and Nursing Home Managers Forums. The Modern Slavery Strategy 2022-24 outlines planned next steps around these five objectives, including a number of detailed actions planned for the coming years.

Part C: Practical Guidance on Slavery and Trafficking:

Recognising modern day slavery and trafficking:

The true extent of modern slavery is unknown, but the latest Global Slavery Index (2023) estimated there were 122,000 victims of modern slavery in the UK and the latest available annual Home Office data shows that were 17,004 potential victims of human trafficking and modern slavery identified through the National Referral Mechanism in 2023.

Victims are forced against their will to work for little or no pay for the benefit of others. They are often abused or threatened and stripped of their rights. There is no typical victim of slavery. Victims can be men, women or children of all ages and nationalities. Many victims are foreign nationals who are brought into the UK specifically so that they can be exploited for the benefit of others, however, a high proportion of people referred via the NRM are UK nationals (with 25% of NRM referrals for UK nationals, and Albanian, at 24% of referrals, and Vietnamese, at 6%, the next most common). Particular circumstances may make individuals being more vulnerable to slavery or trafficking, for example there might be increased risks for those with a lack of knowledge or understanding of the law or of their rights, or those lacking an established network of people they can look to for support – for example, people who have recently migrated to the local area, or individuals who are socially isolated and face barriers such as language barriers or learning disabilities.

Modern slavery crimes take place in many different sectors and workplaces, including factories, fields, retail or service units, within private homes, and within criminal enterprises. The most common types of exploitation for those referred in the National Referral Mechanism in the last year were labour exploitation for adults, and criminal exploitation for children and young people.

Crimes of modern slavery have taken place all over the country. Intelligence suggests that includes within South Tyneside.

Key indicators of potential trafficking include:

- Is the person in possession of their own passport, identification or travel documents or are these documents in possession of someone else?
- Does the person act if they were instructed or coached by someone else? Do they allow others to speak for them when spoken to directly?
- Was the person recruited for one purpose and forced to engage in some other job? Have transport costs been paid for by facilitators, whom they must pay back through working or providing services?
- Does the person receive little or no payment for their work? Is someone else in control of their earnings?
- Does the victim have freedom of movement? Are they dropped off and collected from work?
- Is the person withdrawn or do they appear frightened?
- Has the person or their family been threatened with harm if they attempt to escape?
- Is the person under the impression they are bonded by debt, or in a situation of dependence?

- Has the person been physically or emotionally harmed or deprived of food, water, sleep, medical care or other life necessities?
- Can the person freely contact friends or family? Do they have limited social interaction or contact with people outside their immediate environment?

What to do if you encounter or suspect modern day slavery or trafficking?

In the first instance the point of contact for all modern slavery crimes should be the local police force. If you have information about a potential modern slavery crime that requires an immediate response (such as where victims are at risk) dial 999.

If you hold information that could lead to the identification, discovery and recovery of victims in the UK, you can contact the Modern Slavery Helpline on 0800 0121 700.

Alternatively, you can make calls anonymously to Crimestoppers on 0800 555 111.

If you have concerns or suspect that an adult is at risk of harm or abuse, you can contact Adult Social Care at:

- 0191 424 6000 (Monday to Thursday, 8.30am until 5pm and Friday 8:30am until 4:30pm)
- 0191 456 2093 (outside of the above office hours)

If you have concerns or suspect that a child is at risk of harm or abuse, is being trafficked or enslaved, you can contact Children's Social Care at:

- 0191 424 5010 (Monday to Thursday, 8.30am until 5pm and Friday 8.30am until 4:30pm)
- 0191 456 2093 (outside of the above office hours)