



Gary Kirsop

Director of Community Operations

item 4.2

Core Functions:

- **Highways, Infrastructure & Project Delivery**
- **Operations**
- **Housing Asset & Property**
- **Housing & Homelessness**

Key Responsibilities



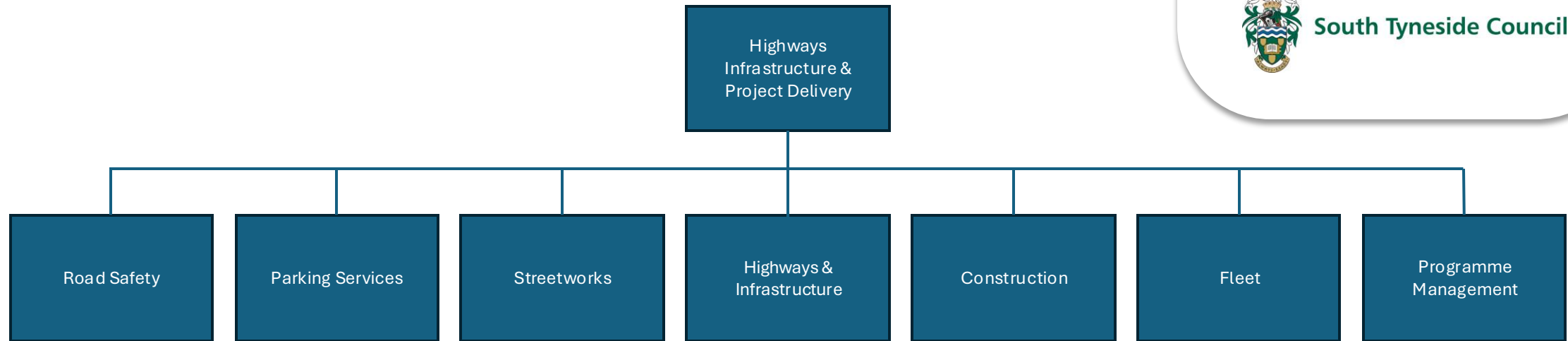
South Tyneside Council

Highways, Infrastructure & Project Delivery

- Maintenance of roads, footpaths, drainage and structures
- Statutory functions to keep public safe.
- Delivery of construction and major works
- Management of the Council's vehicle fleet
- Enforcing and managing parking services
- Delivering road safety education and initiatives
- Coordinating roadworks and network management
- Delivering winter maintenance, protecting the road users of the Borough
- Contract Management (e.g. Gully Cleaning, Out of Hours, Major Roads Programme, Advertising)

Operations

- Household waste and recycling collections
- Trade, Commercial and Garden waste services
- Street cleansing, litter collection, fly-tipping and graffiti removal, and Out of Hours service – keeping streets clean and safe
- South Shields Market
- Maintain Parks, Open Spaces, Launch Ramps
- Bereavement services in our Cemeteries and Crematorium
- Contract Management (e.g. Grounds Maintenance, Waste Recycling and Disposal, Waste PFI, Recycling Village, Beach and Sand Maintenance, RNLI)

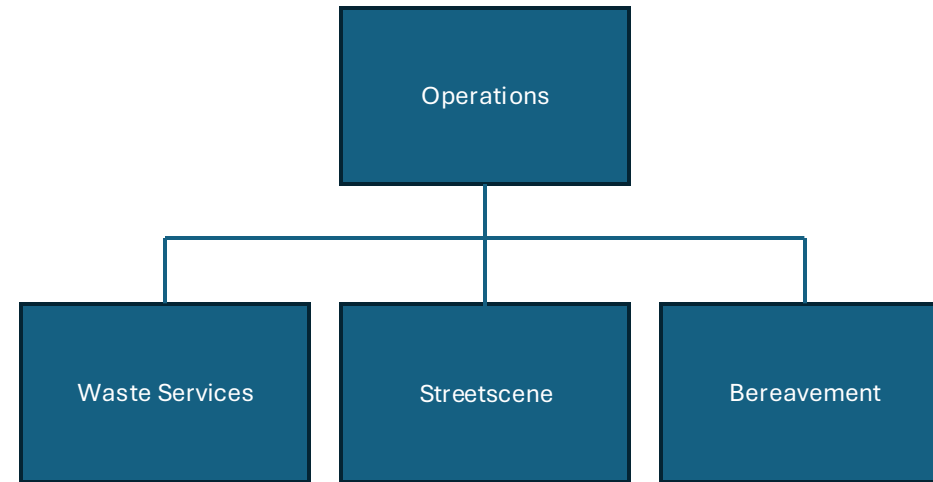


Key Moments

- Peer review audit / Fleet audit – substantive assurance
- Delivery of 43x resurfacing schemes, 12x patching schemes, 15x concrete bay schemes, 12x footway schemes
- Repaired over 8200 Potholes

Challenges / Looking Ahead

- Heugh Street Bridge - options for future
- Maintaining road network 627km of carriageway. Backlog of £103.2m.
- Delivery of externally funded major work schemes Abingdon Way / Witney Way, Cotswold Lane / Hubert Street, NCN14 - working closely with Place Strategy to unlock opportunities



Key Moments

- New Refuse Collection Vehicles, team culture, improved productivity
- Winter storms and impact on Foreshore
- Interactive Streetscene Service Directory

Challenges / Looking Ahead

- Low-cost cremations
- Memorial Safety Policy
- Simpler Recycling - 1st April 2027
- Extended Producer Responsibility
- Grounds Maintenance contract specifications
- Managing expectations for frontline service delivery and quality