



South Tyneside Council

item 3

Community Partners Report

This document has been classified as: **Official**

Kelly Ellwood (Democracy Support Officer)

Tel: 0191 424 7542

West Shields, Cleadon Village and East Boldon

Community Area Forum

18 June 2026

Report to West Shields, Cleadon Village and East Boldon Community Area Forum

Report of Northumbria Police, Tyne and Wear Fire, Nexus, ASB Team

Subject: Community Partners Report

Date: 18 June 2026

Wards affected: Biddick and All Saints, Cleadon Village and East Boldon, Whiteleas

Council ambitions: Strong Communities

Does the report and any appendices contain information which has been identified as confidential or exempt?

- No, this report does not contain information identified as confidential or exempt.

Purpose of Report

- 1.1 Members will receive a report concerning Policing and Community Safety issues taking place within the Forum area, together with information about the activities and initiatives of the Tyne and Wear Fire and Rescue Service and Nexus.

Background Information

- 2.1 This report will give an overview of fire incidents and crime since the last meeting of the Forum, as well as any relevant transport updates.

Main issues and Options to be Considered

- 3.1 The report is for information and discussion only and, therefore, no decisions are required.

Implications

- 4.1 There are no known implications at this time.

Financial and Resources

- 5.1 There are no known financial or resource implications arising from this report at this time.

Legal and Governance

- 6.1 There are no legal or governance implications arising from this update.

Risk

- 7.1 As this report is presented for information and not for any direct decision-making, there are no risks attached to it.

Equality and Diversity and Community

- 8.1 There are no equality, diversity or community implications arising from this report.

Environmental and Sustainability

- 9.1 There are no environmental or sustainability implications from this report.

Council Ambitions, Policies, Strategies and Plans

- 10.1 This report aligns with the Council Ambitions of being healthy and well, and part of strong communities.

Consultation and Engagement

- 11.1 Officers would welcome feedback on how useful the data provided is and if further evidence and information would be useful for the CAF.

Recommendations

- 12.1 It is recommended that the CAF note the contents of the report.

Reasons for Recommendations

- 13.1 To keep Elected Members and residents updated on local issues in a timely manner.

List of Appendices

14.1 Tyne and Wear Fire Reports April and May

14.2 Community Safety and Tenancy Enforcement Report

Tyne and Wear Fire and Rescue Service



West Shields East Boldon & Cleadon CAF Report

Contents

The following data set contains general information relating to fire incidents/ASB fires in this reporting area. This is for public information and sharing for the purposes of reducing ASB and fire crime.

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Please note that the attached dataset may contain personal data. This data should not be used for anything other than its intended purpose / audience, and should not be re-circulated without permission of TWFRS.

Tyne and Wear Fire and Rescue Authority are responsible for the gathering, storing and processing of data. In order to ensure that the data is accurate and represents a true reflection of our performance we consistently monitor and scrutinise the data through a process of validation.

The information provided in this summary has been obtained from the Incident Recording System (IRS) and is correct AS AT 09:00hrs of the day the following dashboards are viewed.

Please note:

Some incident data may be subject to change, also some incidents may not appear in the report at the time of production. If you have any queries regarding the data included in this document please do not hesitate to contact us. We would also be grateful for any suggestions, comments and feedback, please feel free to contact a member of the Data and Information Team:

Email: DI.workload@twfire.gov.uk

Address: Data and Information Team
Strategic Planning and Corporate Communications
Tyne and Wear Fire and Rescue and Service
Service Headquarters
Nissan Way
Barmston Mere
Sunderland
SR5 3QY

Date Range

4/1/2026

4/30/2026

LI 14- Number of deliberate primary fires excluding road vehicles

Incident Reference	Date	Time	Station Name	District Name	Ward Name	Property Hierarchy
54010388	4/21/2026	20:24:42	South Shields (K)	South Tyneside	Biddick and All Saints	Building/Non Residential/Private garage

Incidents In Time Frame

Same Period Last Year

% Change

1

2

-50.00 %

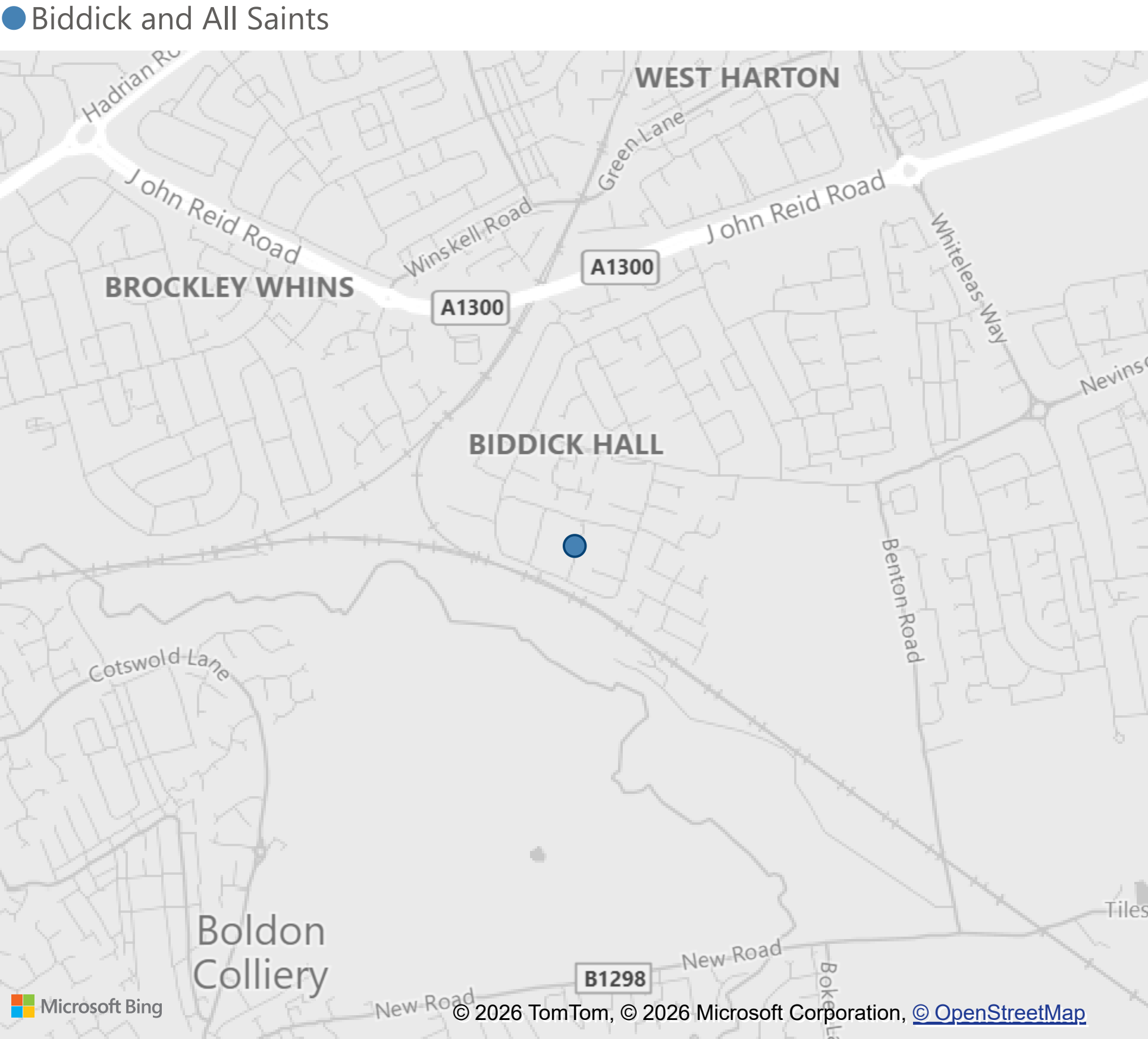
Ward Breakdown

Ward Name	Incident Count
Biddick and All Saints	1
Cleadon and East Boldon	0
Whiteleas	0
Total	1

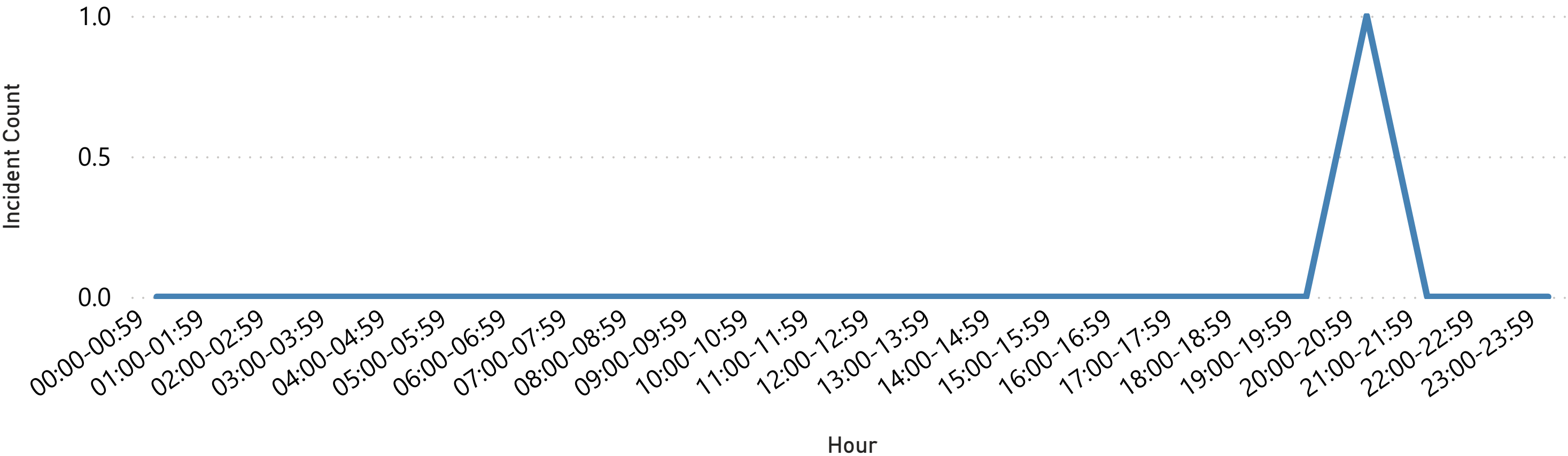
Property Type Breakdown

Property Level 4	Incident Count
Private garage	1
Total	1

Incident map by Ward



Incident Count Time Of Day



Date Range

4/1/2026

4/30/2026

LI 15- Number of deliberate primary road vehicle fires

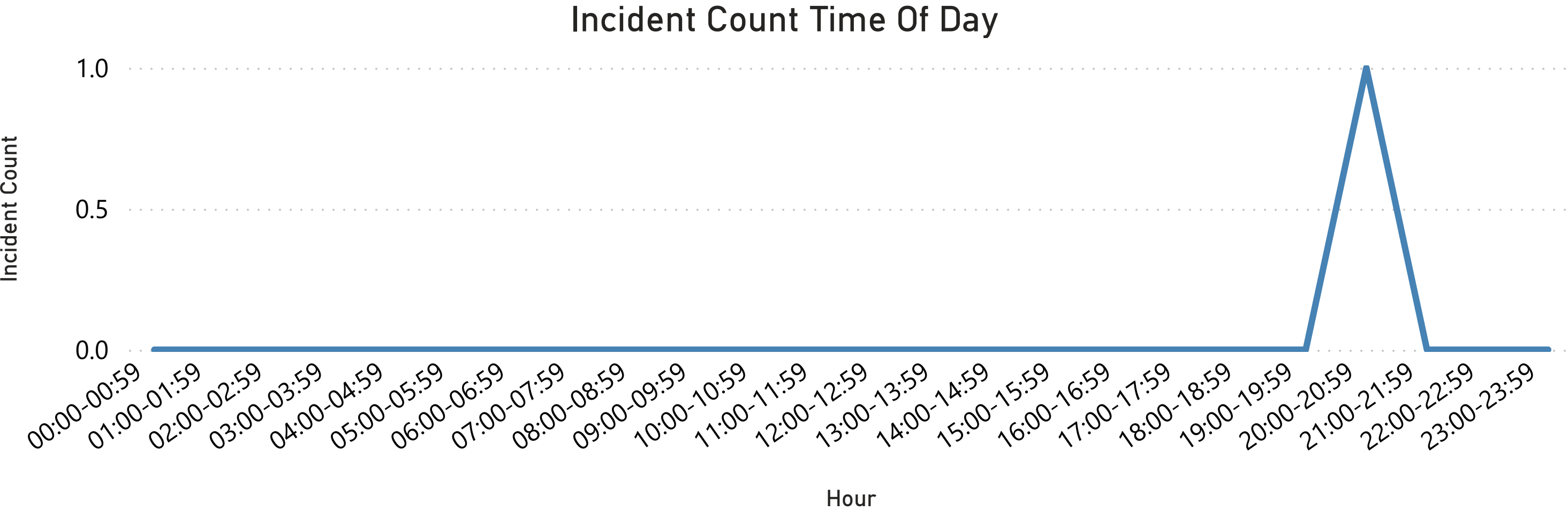
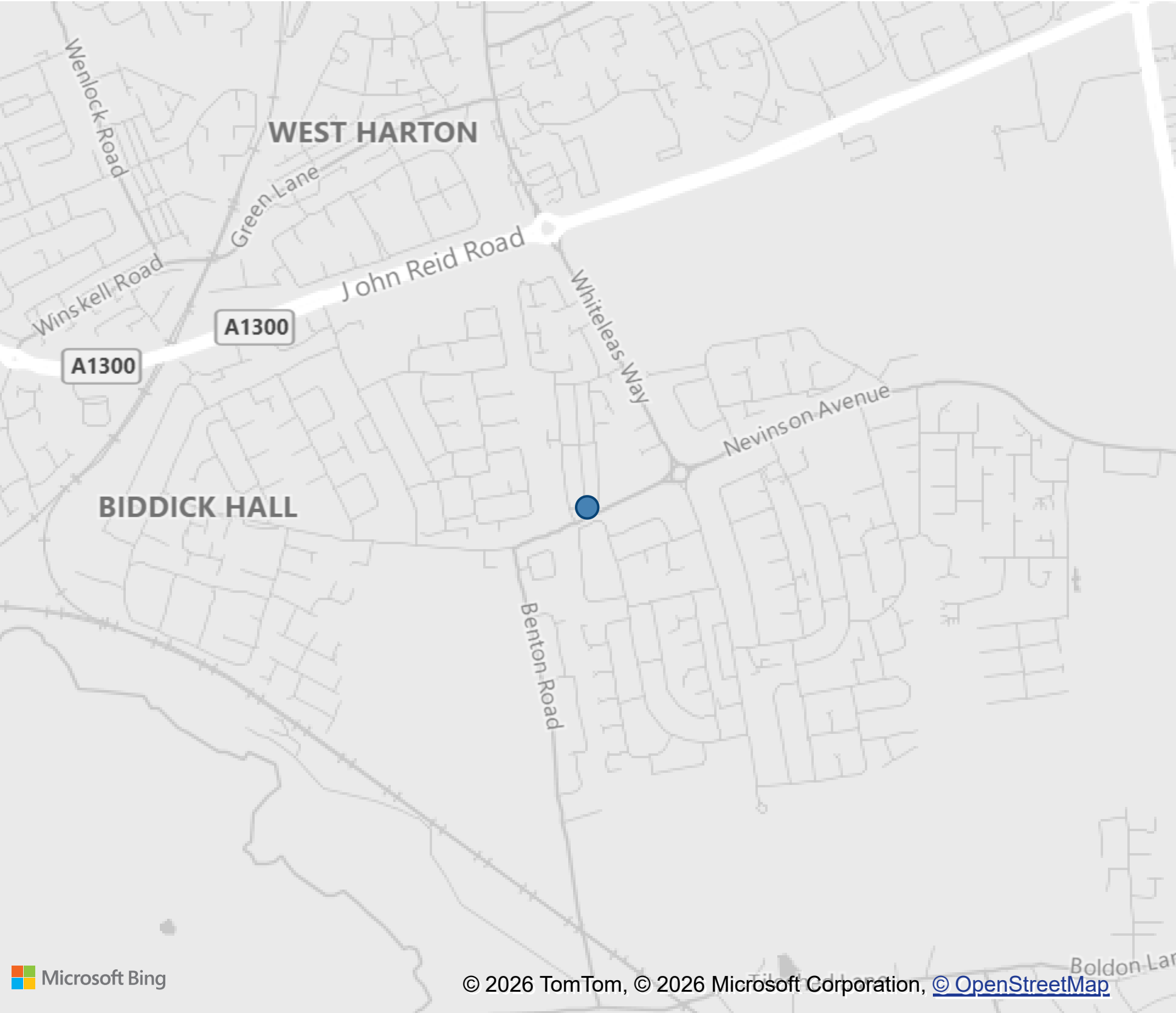
Incident Reference	Date	Time	Station Name	District Name	Ward Name	Property Hierarchy
54010818	4/25/2026	20:47:27	South Shields (K)	South Tyneside	Whiteleas	Road Vehicle/Van

Incidents In Time Frame	Same Period Last Year	% Change
1	2	-50.00 %

Ward Name	Incident Count
Whiteleas	1
Biddick and All Saints	0
Cleadon and East Boldon	0
Total	1

Property Level 3	Incident Count
Van	1
Total	1

● Whiteleas



Date Range

4/1/2026

4/30/2026

LI 16- Number of deliberate secondary fires

Incident Reference	Date	Time	Station Name	District Name	Ward Name	Property Hierarchy
54011297	4/29/2026	18:59:09	South Shields (K)	South Tyneside	Biddick and All Saints	Outdoor/Other outdoors (including land)/Loose refuse (incl in g
54011307	4/29/2026	19:31:30	South Shields (K)	South Tyneside	Biddick and All Saints	Outdoor/Grassland, woodland and crops/Tree scrub (includes s
54010511	4/23/2026	13:10:31	South Shields (K)	South Tyneside	Biddick and All Saints	Outdoor/Grassland, woodland and crops/Grassland, pasture, gr
54008746	4/7/2026	17:13:58	South Shields (K)	South Tyneside	Whiteleas	Outdoor/Grassland, woodland and crops/Tree scrub (includes s

Incidents In Time Frame

Same Period Last Year

% Change

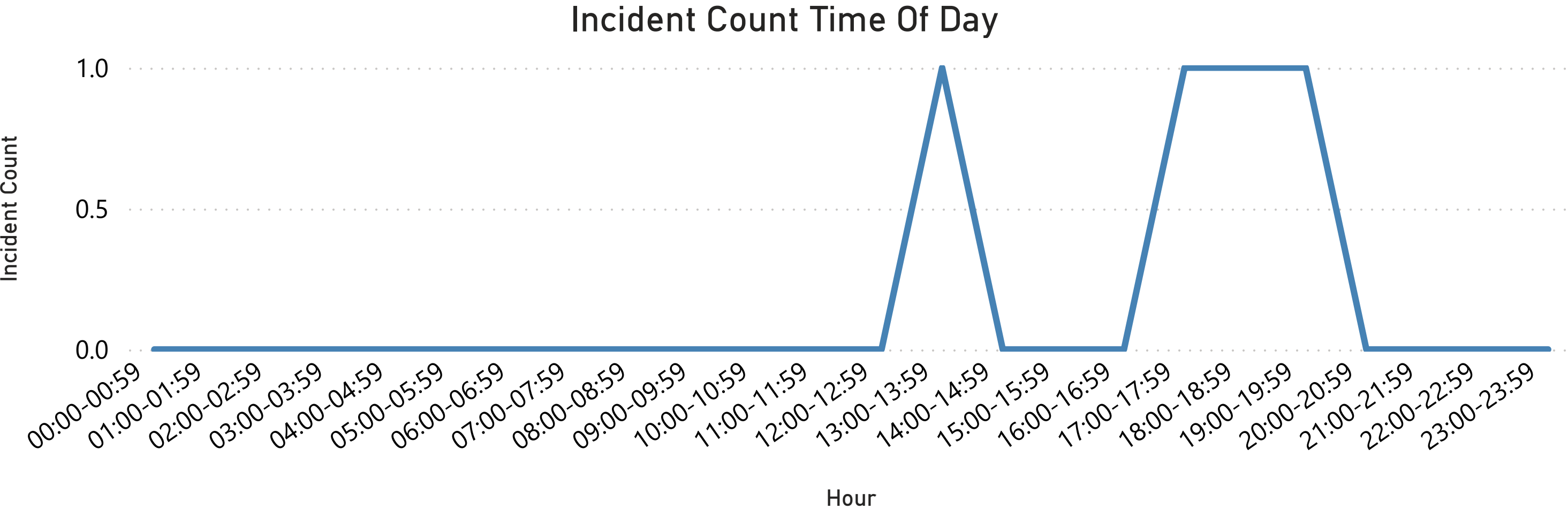
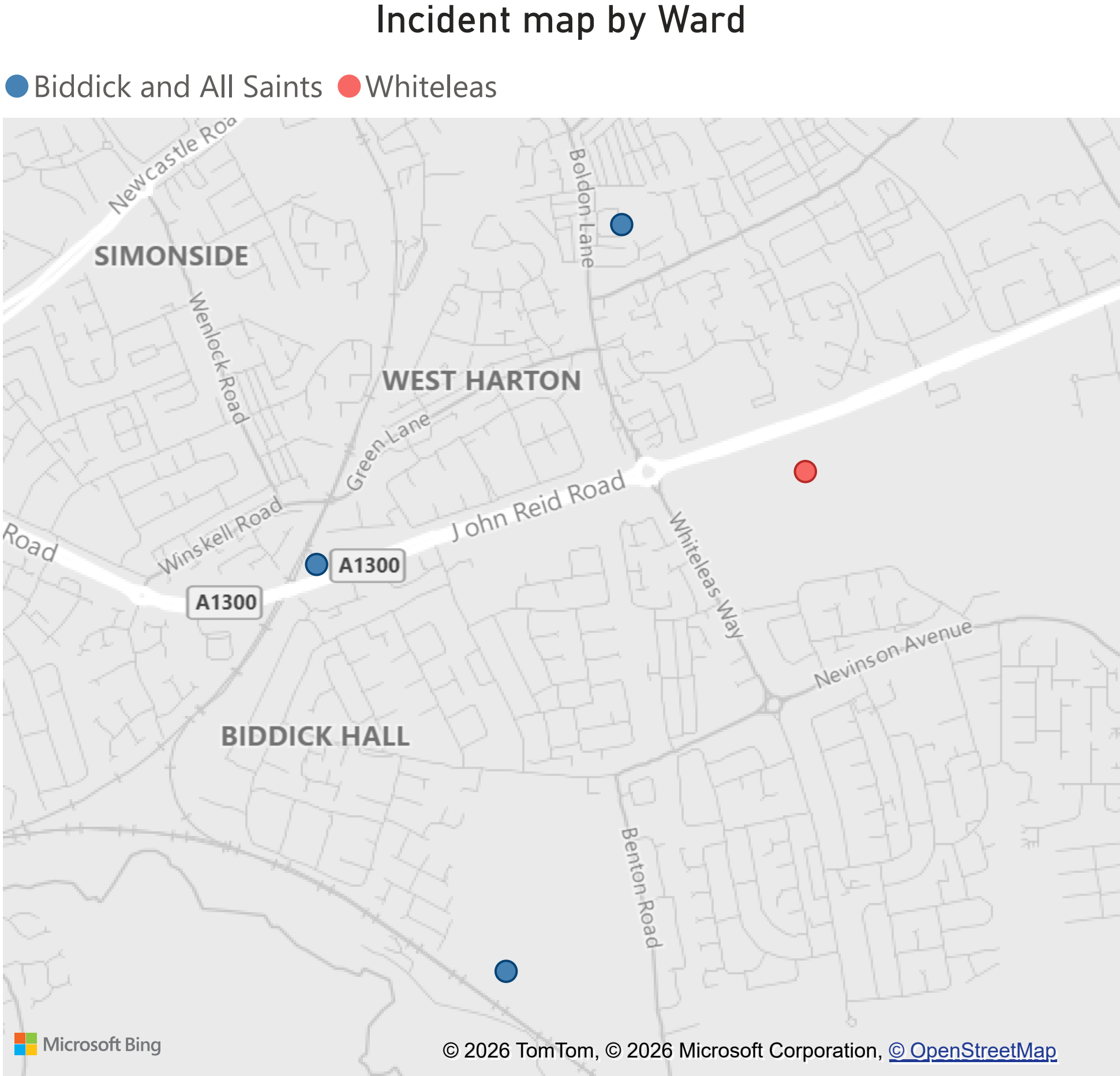
4

28

-85.71 %

Ward Name	Incident Count
Biddick and All Saints	3
Whiteleas	1
Cleadon and East Boldon	0
Total	4

Property Level 4	Incident Count
Tree scrub (includes single trees not in garden)	2
Grassland, pasture, grazing etc	1
Loose refuse (incl in garden)	1
Total	4



Date Range

4/1/2026

4/30/2026

LI 33- Number of Deliberate Fires

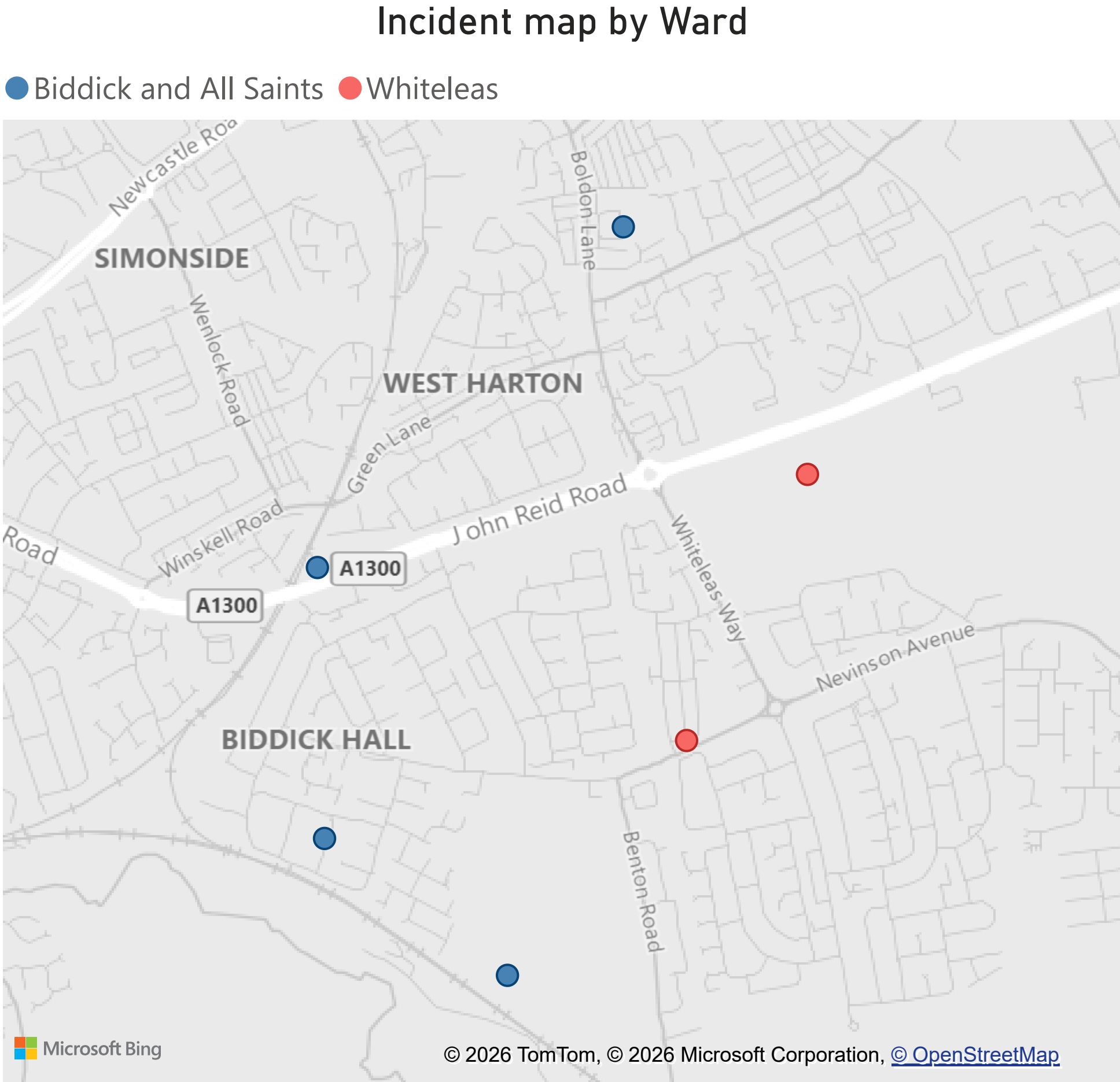
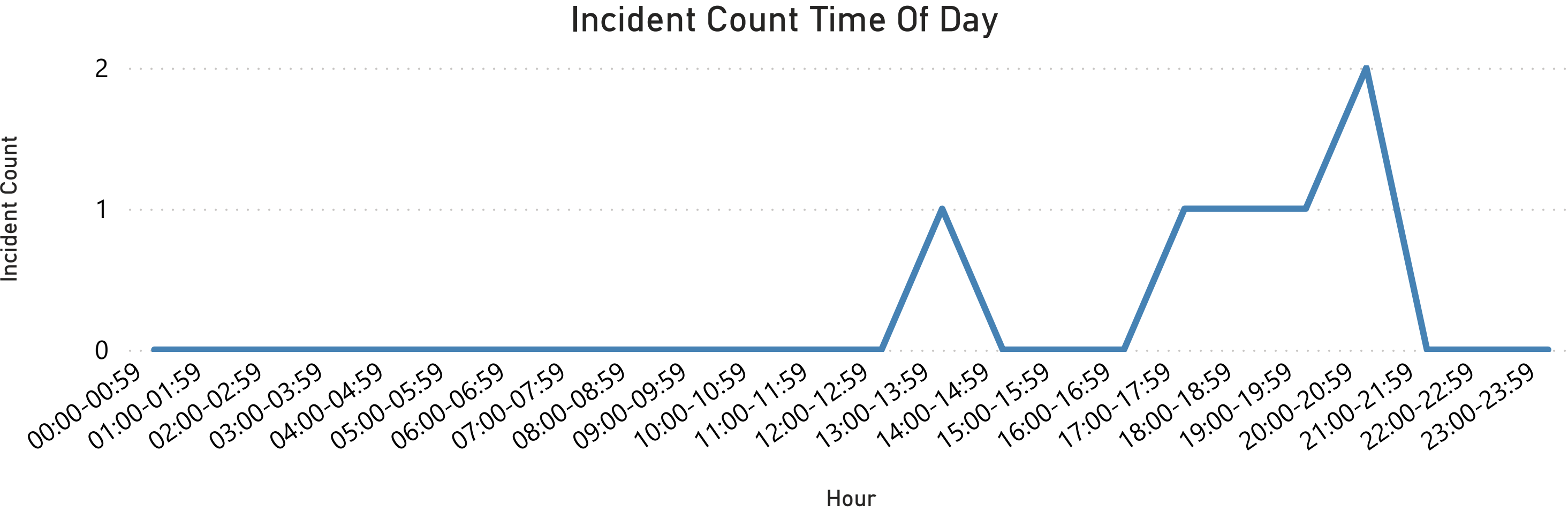
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54010388	4/21/2026	20:24:42	South Shields (K)	South Tyneside	Biddick and All Saints	Building/Non Residential/Private garage

Incidents In Time Frame	Same Period Last Year	% Change
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632-81.25 %

Ward Name	Incident Count
Biddick and All Saints	4
Whiteleas	2
Cleadon and East Boldon	0
Total	6

Property Level 4	Incident Count
Tree scrub (includes single trees not in garden)	2
Grassland, pasture, grazing etc	1
Loose refuse (incl in garden)	1
Private garage	1
Total	5



Tyne and Wear Fire and Rescue Service



West Shields East Boldon & Cleadon CAF Report

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Service Headquarters
Nissan Way
Barmston Mere
Sunderland
SR5 3QY

Date Range

5/1/2026

5/31/2026

LI 14- Number of deliberate primary fires excluding road vehicles

Incident Reference	Date	Time	Station Name	District Name	Ward Name	Property Hierarchy
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Incidents In Time Frame	Same Period Last Year	% Change
0	1	-100.00 %

Ward Breakdown

Ward Name	Incident Count
Biddick and All Saints	0
Cleadon and East Boldon	0
Whiteleas	0
Total	0

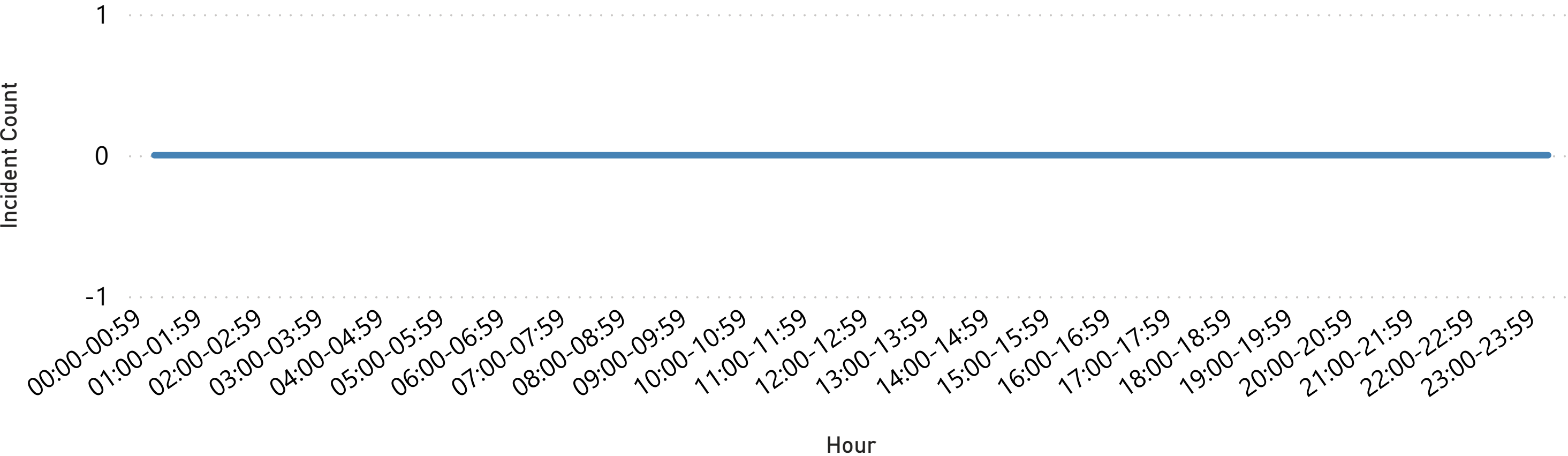
Property Type Breakdown

Property Level 4	Incident Count
Total	

Incident map by Ward



Incident Count Time Of Day



Date Range

5/1/2026

5/31/2026

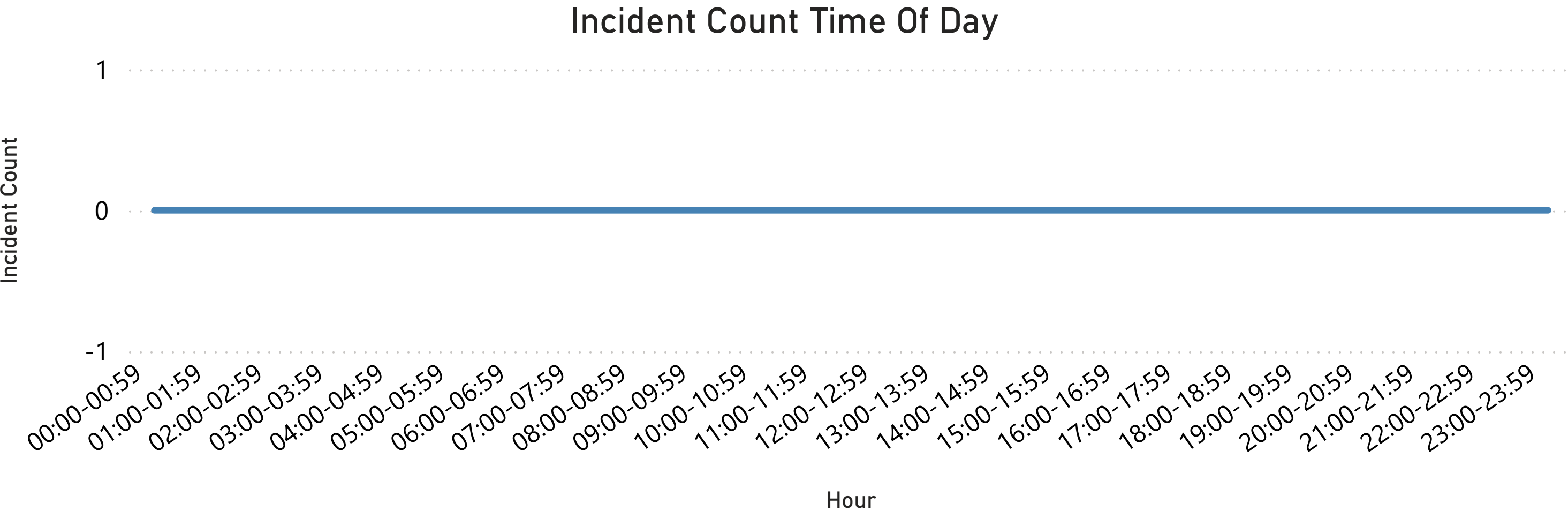
LI 15- Number of deliberate primary road vehicle fires

Incident Reference	Date	Time	Station Name	District Name	Ward Name	Property Hierarchy
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Incidents In Time Frame	Same Period Last Year	% Change
0	1	-100.00 %

Ward Breakdown	
Ward Name	Incident Count
Biddick and All Saints	0
Cleadon and East Boldon	0
Whiteleas	0
Total	0

Property Type Breakdown	
Property Level 3	Incident Count
Total	



Date Range

5/1/2026

5/31/2026

LI 16- Number of deliberate secondary fires

Incident Reference	Date	Time	Station Name	District Name	Ward Name	Property Hierarchy
54014230	5/27/2026	18:07:50	South Shields (K)	South Tyneside	Cleadon and East Boldon	Outdoor/Grassland, woodland and crops/Tree scrub (includes trees in garden)
54014097	5/26/2026	15:05:33	South Shields (K)	South Tyneside	Biddick and All Saints	Outdoor/Grassland, woodland and crops/Tree scrub (includes trees in garden)
54014099	5/26/2026	15:19:28	South Shields (K)	South Tyneside	Cleadon and East Boldon	Outdoor/Grassland, woodland and crops/Tree scrub (includes trees in garden)

Incidents In Time Frame

Same Period Last Year

% Change

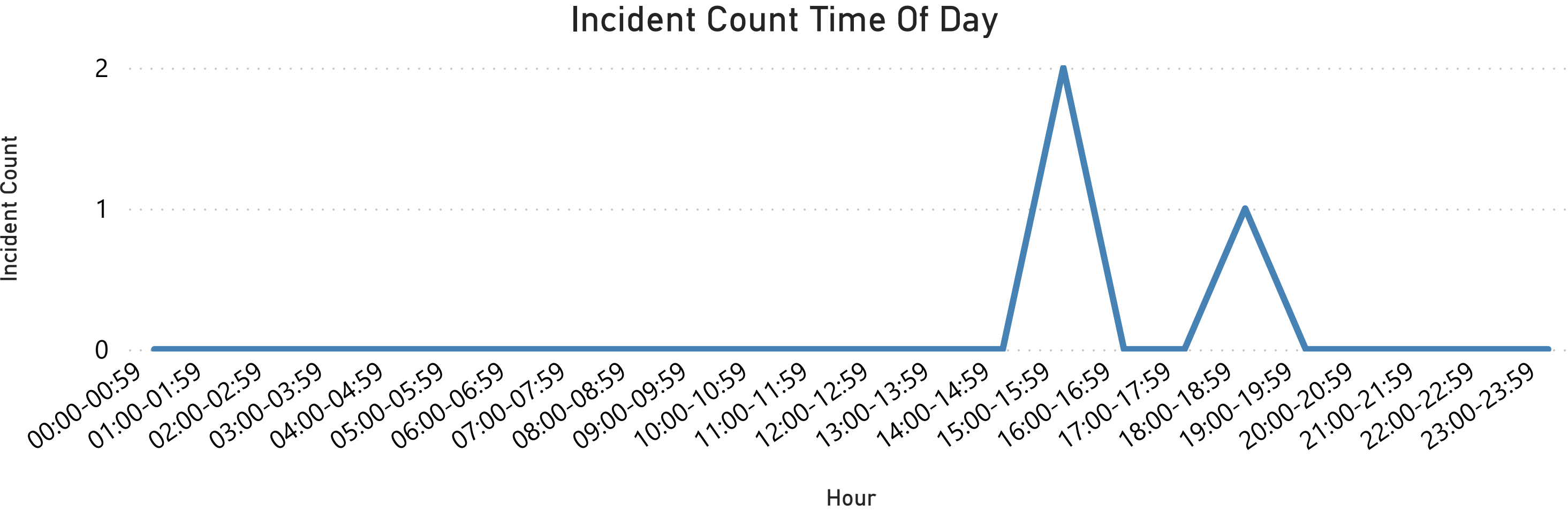
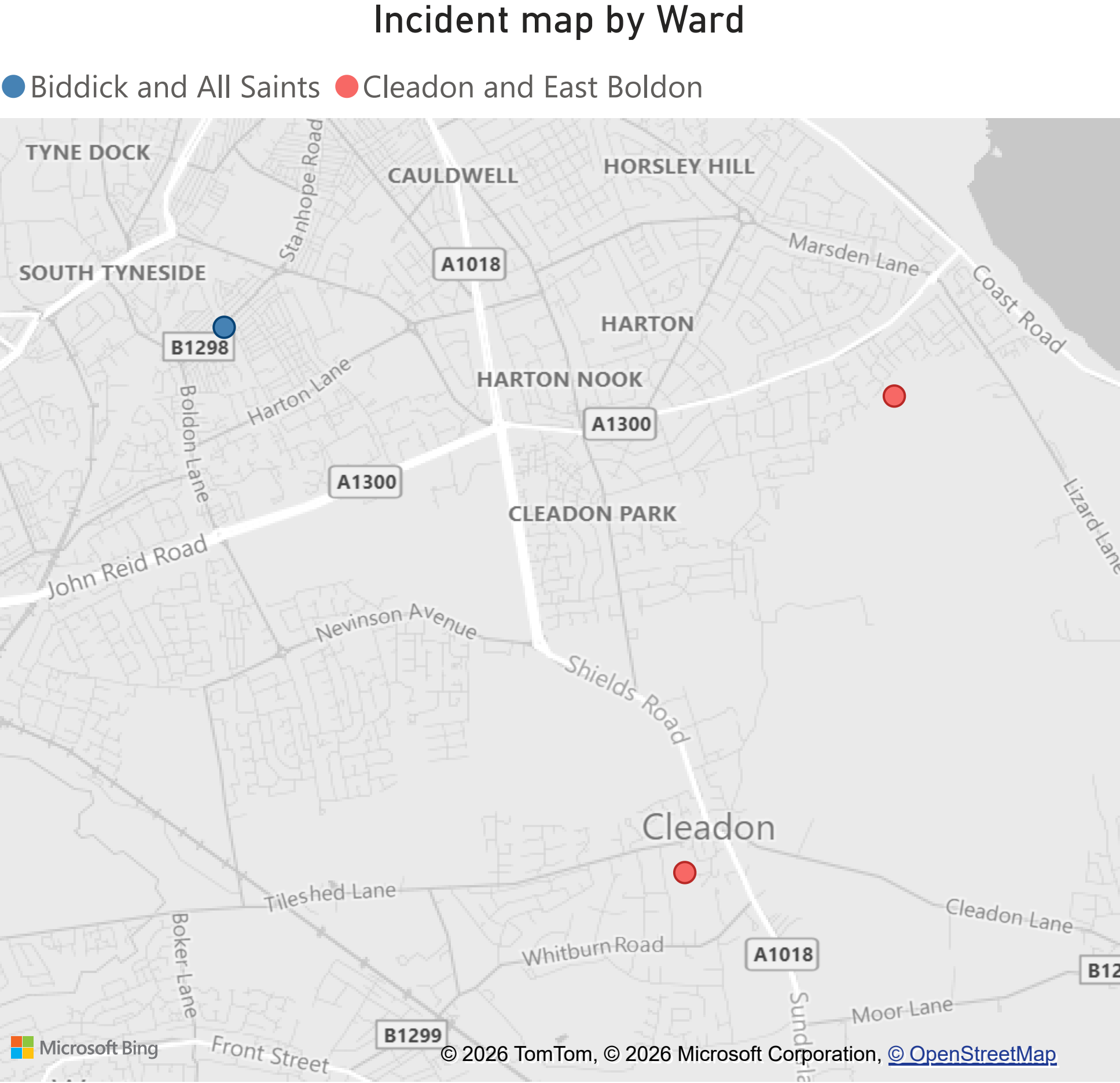
3

14

-78.57 %

Ward Name	Incident Count
Cleadon and East Boldon	2
Biddick and All Saints	1
Whiteleas	0
Total	3

Property Level 4	Incident Count
Tree scrub (includes single trees not in garden)	3
Total	3



Date Range

5/1/2026

5/31/2026

Incidents In Time Frame▲

Same Period Last Year

% Change

3

16

-81.25 %

LI 33- Number of Deliberate Fires

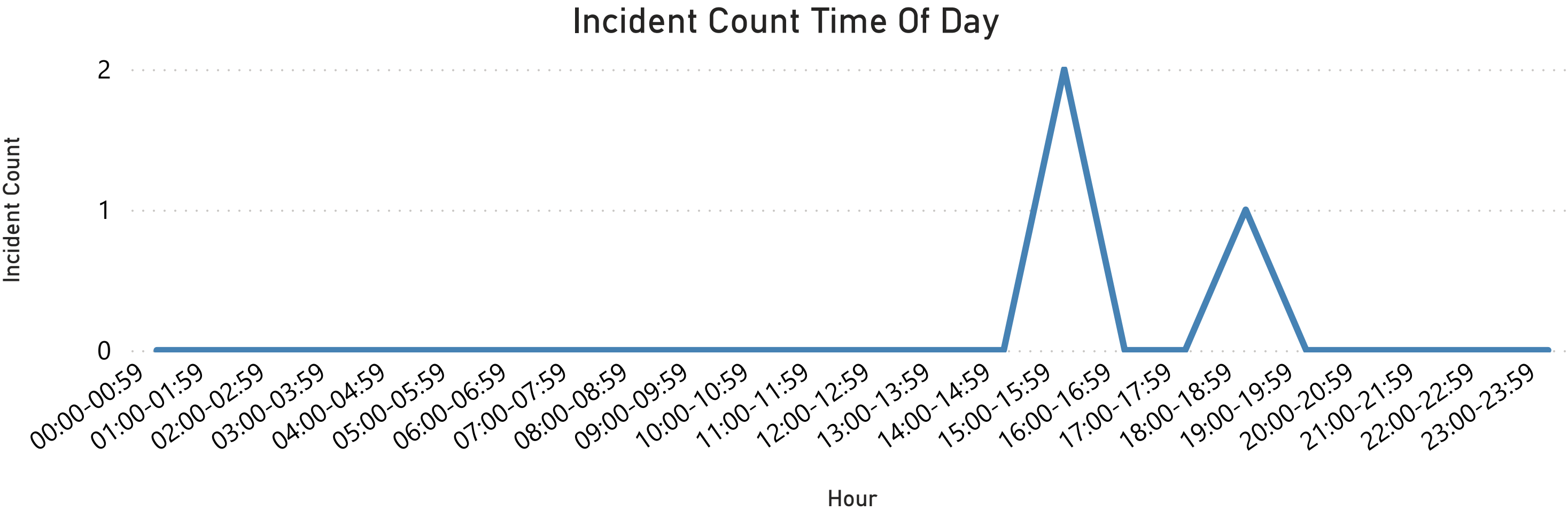
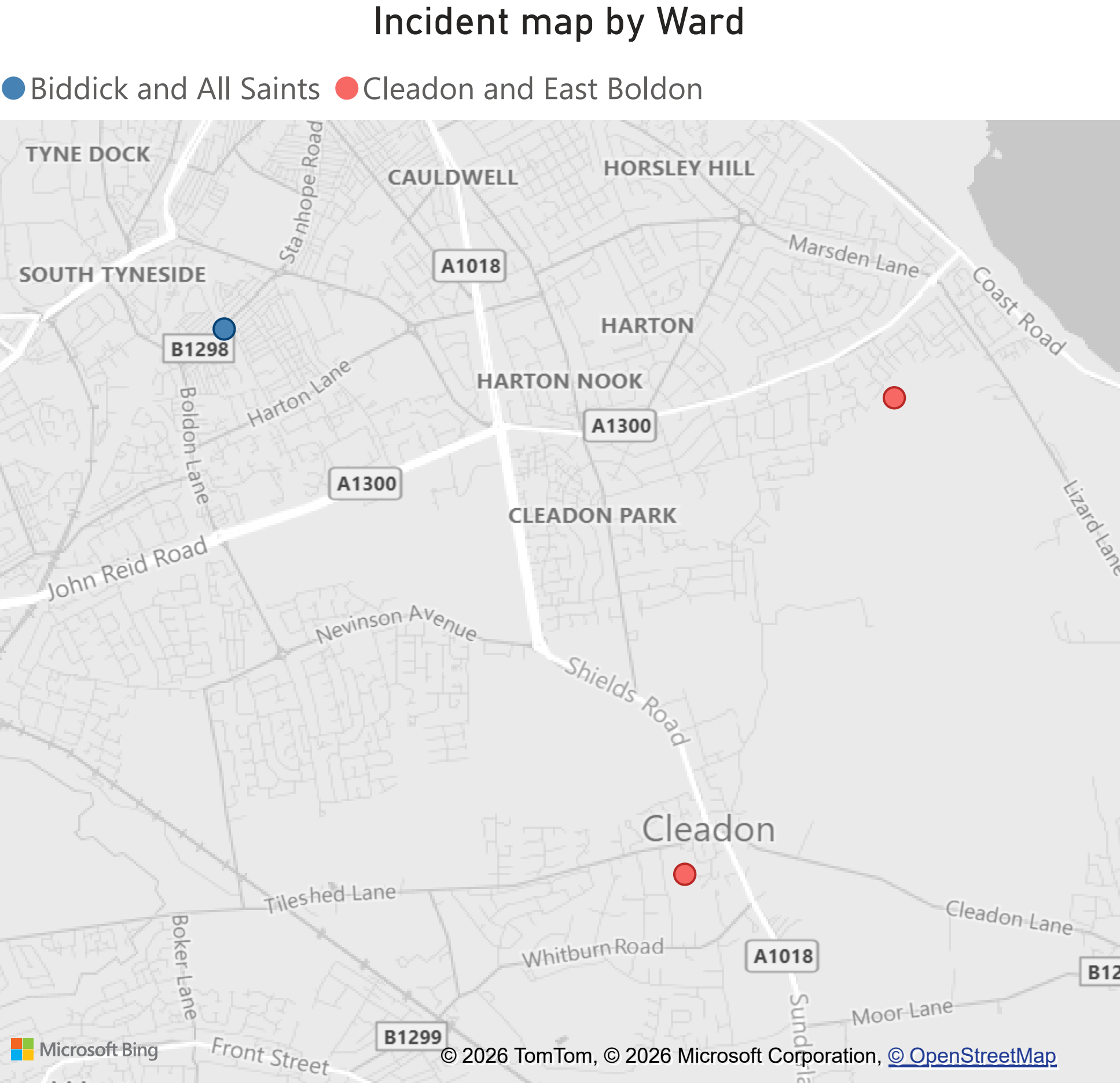
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54014099	5/26/2026	15:19:28	South Shields (K)	South Tyneside	Cleadon and East Boldon	Outdoor/Grassland, woodland and crops/Tree scrub (includes

Ward Breakdown

Ward Name▼	Incident Count
Cleadon and East Boldon	2
Biddick and All Saints	1
Whiteleas	0
Total	3

Property Type Breakdown

Property Level 4▼	Incident Count
Tree scrub (includes single trees not in garden)	3
Total	3



West Shields, Cleadon Village and East Boldon Community Area Forum (CAF) report

Report by: Sandra McGurk – Community Safety & Tenancy Enforcement Manager

Date: 18 June 2026

Community Safety & Tenancy Enforcement Team – Quarter 4 Performance 2025/26

Purpose of report and links to strategic objectives

1. The purpose of this report is to present to the Community Area Forum the performance in the 4th quarter 2025/26 of the Community Safety and Tenancy Enforcement Team.

Community Safety and Tenancy Enforcement Performance and Key activities:

2. The table below shows number of new cases at year end of 2025/26. Due to the system transition we are unable to currently show any comparison figures to last year due to duplication of cases and case coding since the transfer to a new case system.

New Cases	41	48	63	152	47	47	36	130	53	48	37	138	26	31	46	103
Urgent	0	1	1	2	2	3	3	8	1	2	0	3	1	0	0	1
Standard	41	47	62	150	45	44	33	122	52	46	37	135	25	31	46	102
South Tyneside Council	34	29	43	106	39	40	28	107	42	40	32	114	20	24	40	84
Non South Tyneside Council	7	5	11	23	8	7	8	23	9	7	5	21	6	6	6	18
Leasehold	0	2	0	2	0	0		0	2	1	0	3	0	1	0	1

The number of new cases has been split into those cases relating to South Tyneside Council properties, Non-South Tyneside Council properties and Leasehold properties. As trends have shown, most cases relate to South Tyneside Council properties. The table splits the cases further down into Urgent cases and Standard cases.

3. The below table shows cases split into category type:-

Case Type																	
Unauthorised Alterations	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0
Property Condition	1	0	0	1	0	0	2	2	5	4	5	14	0	2	3	3	5
Untidy Gardens	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1
Music	2		3	5	1	1	2	4	1	4	2	7	3	3	3	3	9
Any Other Noise	9	15	21	45	18	11	6	35	7	13	15	35	7	7	7	7	21
Animal Noise	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1
Violence	7	6	4	17	7	5	3	15	14	3	2	19	0	1	9	9	10
Harassment & Intimidation	11	8	13	32	13	10	19	42	10	9	7	26	7	6	15	15	28
Hate Crime	0	1	0	1	2	1	0	3	1	2	0	3	0	0	0	0	0
Violence at Work (IRF)	4	15	17	36	1	10	1	12	12	2	0	14	1	4	0	0	5
Youth Disorder	3	2	0	5	3	1	0	4	1	2	1	4	1	0	2	2	3
Drug related Activity	0	1	3	4	0	0	2	2	0	4	2	6	0	0	0	0	0
Criminality	0	0	0	0	1	0	0	1	0	2	3	5	5	4	4	4	13
Criminal Damage	0	0	1	1	1	0	0	1	0	2	0	2	0	0	0	0	0
Off Road Bikes	1	0	1	2	0	3	0	3	1	1	0	2	1	4	1	1	6
Vicious Animal	3	0	0	3	0	0	0	0	0	0	0	0	1	0	0	0	1
Breach of PSPO	0	0	0	0	0	5	0	5	0	0	0	0	0	0	0	0	0

Whilst the table shows all the categories, some of these have been recently added as and when we see an increase in the case type warranting its own category.

The main 3 reported categories continue to be Noise, Harassment and Intimidation and Violence. This theme also runs across other Anti-social Behaviour teams.

4. In 2025/26 there were a total number of 7 hates crimes. None were reported in Quarter 4.
5. There have been several full and partial closure orders granted throughout 2025/26 to protect residents and wider community from ongoing drug and alcohol use, criminality, and exploitation
6. The updated Anti-Social Behaviour (ASB) Policy was approved by Cabinet in January 2026. The revised policy sets out a clearer definition of ASB as well as how it will be tackled, with prevention, early intervention, support for victims, and proportionate enforcement where necessary. Cabinet also agreed to moving the review cycle for the policy from an annual review to a three-year cycle, in line with other regulatory policies, while maintaining regular updates to scrutiny committees.
7. An internal audit of the Community Safety and Tenancy Enforcement Team has recently been completed, and the draft report submitted for review. Findings from this report will be communicated within the performance report for Quarter 1 2026/27.

Training

8. Ongoing sessions on Assure will be rolled out on a regular basis to ensure accurate reporting and logging of cases.
10. There are several legislative changes implemented following the new Crime and Policing Act 2026. Training sessions are currently being arranged so that the team are up to date with any new changes which will also need to be reflected in the teams' policies and procedures.

Communications and Publicity

11. The Community Safety & Tenancy Enforcement manager, in partnership with the Marketing Officer, continues with communications around ASB including educational posts on social media and leaflets at events.

We also arrange communications on social media pages following Court hearings where tenants are in breach of their tenancy agreement through ASB and/or criminal behaviour. This will also include Court hearings for STC and Non STC tenancies where full and partial closure orders and civil injunctions are granted.

Emerging issues

12. The team continue to work closely with Community and Operations Property Services teams with cases where tenants are not allowing access for electrical safety and building compliance work. There have been several Notice of Seeking Possession orders issues and applications to Court for Civil Injunctions which have so far been successful.
13. There is currently a multi-agency approach to tackle youth disorder and street drinkers identified as causing issues within the town centres. Some of these individuals are linked to South Tyneside Council tenancies so the team are currently working with other services to identify and tackle the ongoing issues.
14. We continue to see an increase in complex cases due to issues involving mental health and drug and alcohol. The team continue to use a trauma informed approach to tackle such cases whilst supporting customers. There has been a rise in the number of Multi-disciplinary Team (MDT) meetings due to the complexity of cases where enforcement action may not be reasonable or proportionate and other interventions are required. The team work jointly on a regular basis with South Tyneside Councils Housing teams and Tenancy Sustainment team.

Contact Officer

Name: Sandra McGurk

Job title: Community Safety and Tenancy Enforcement Manager

Contact number: 01914247814

email address: sandra.mcgurk@southtyneside.gov.uk