



Streetscene

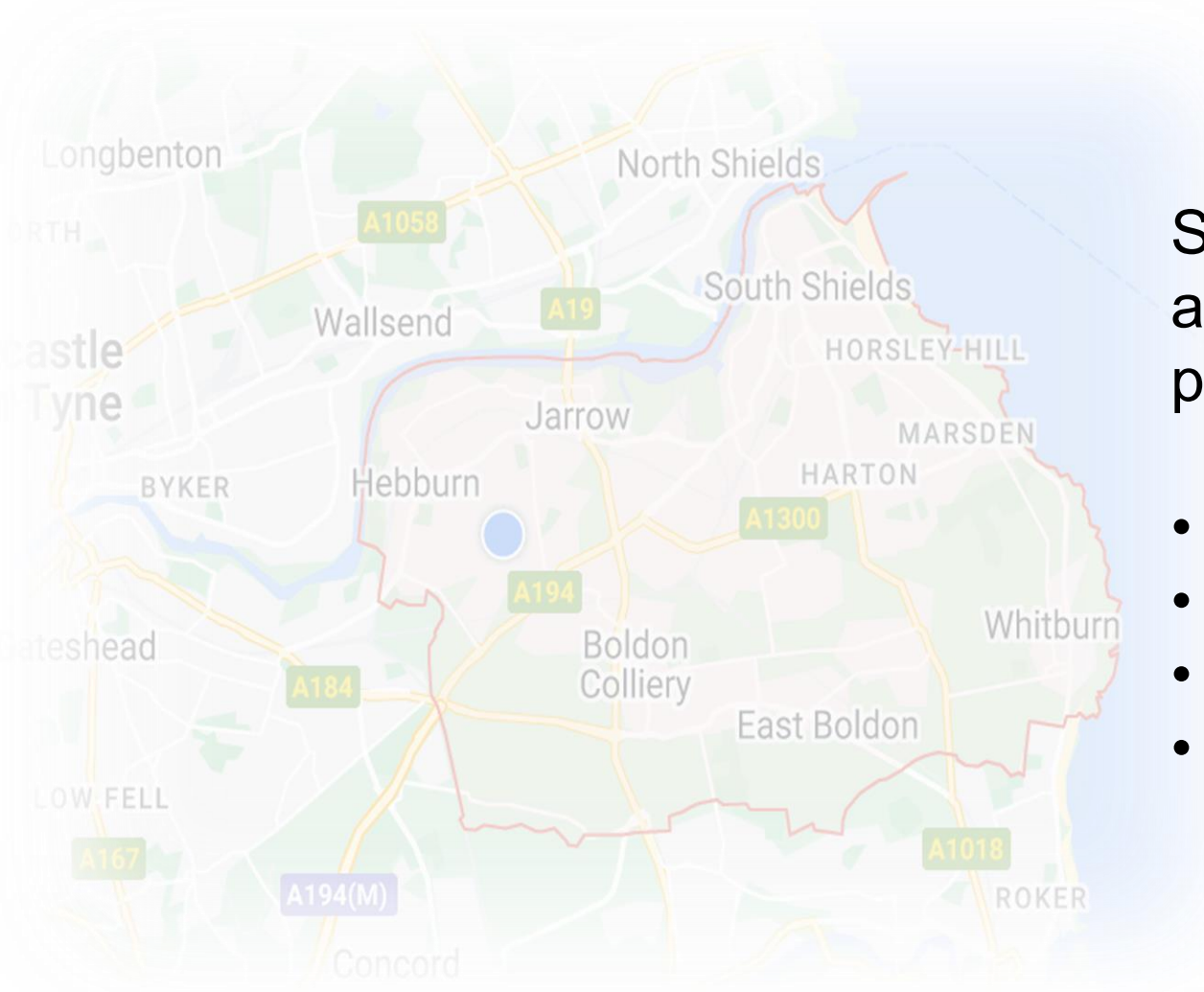
An Overview of Operations, Achievements



Overview



South Tyneside Council



South Tyneside covers an area of around 64.41 km² and the current population is in the region of 147,800.

- 5 CAFS
- 18 Wards
- 122 Neighbourhoods
- 52 Estates



StreetScene Services

StreetScene

Deliver all cleansing across the borough, this includes neighbourhoods, parks, open space and shopping areas, responsibility includes:

- Fly tipping
- Mechanical Sweeping
- Removal of Graffiti
- Emptying of litter bins
- Litter Picking
- Weed Management
- Business Compliance

Grounds Maintenance

Responsible for procuring and managing contracts that deliver grass cutting and horticultural works borough wide, excluding trees. Responsibility includes:

- Grounds maintenance contract monitoring
- Conducting formal inspections including Parks and Play Areas
- Identifying areas for change/improvement
- Business Compliance



Cleansing

- Currently employs 71 staff
- Responsible for mechanically sweeping 760 miles of road per week both left and right side
- Responsible for cleaning 97,000m² of sandy beach each day
- Emptying 2176 litter bins each week
- On average respond to 6000 requests each year to remove fly tipping
- The service operates 24 hours per day, 7 days per week 365 days of the year
- Manages the foreshore.





Grounds Maintenance

- Two separate contractors
- Responsible for the maintenance of 5.1 million square metres of grass each cycle
- Responsible for the maintenance of all
 - ✓ Shrub Beds (400,000m²)
 - ✓ Rose Features
 - ✓ Hedges (20,000 linear metres)
 - ✓ Bedding Features
- Management of 25 parks, 6 Green Flag parks, 69 playgrounds and multi-use games areas



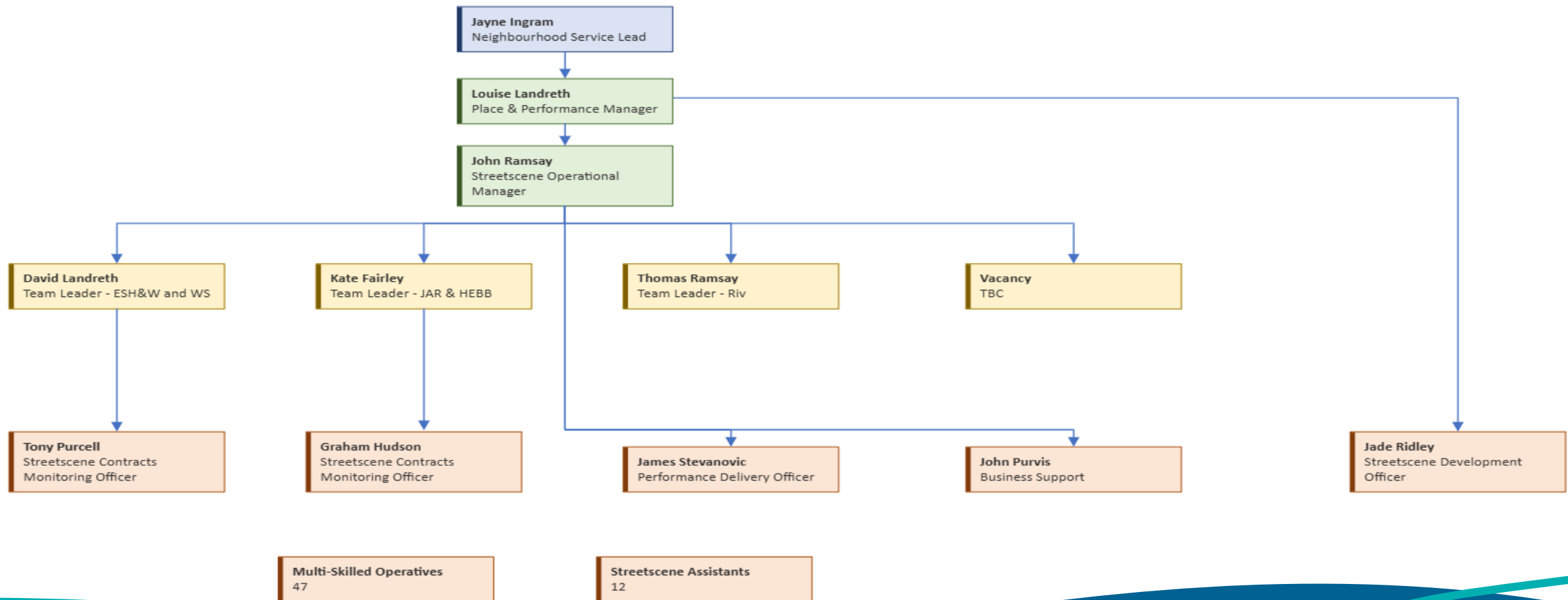


South Tyneside Council

Service Development



Implementation of Structure





Development of Neighbourhood Management Plans

- Development of Neighbourhood Management plan for all areas
- Five CAF areas
- Provides digital direction of managers
- Transparent resource allocation
- SMART working
- Neighbourhood quality data
- Analysing feedback to implement improvements





Improved Workplace Culture

- Regular staff engagement
- Listening to the views of our workforce
- Implementing suggested service improvements
- Honesty and transparency
- Training
- Recruitment
- Staff surveys





South Tyneside Council

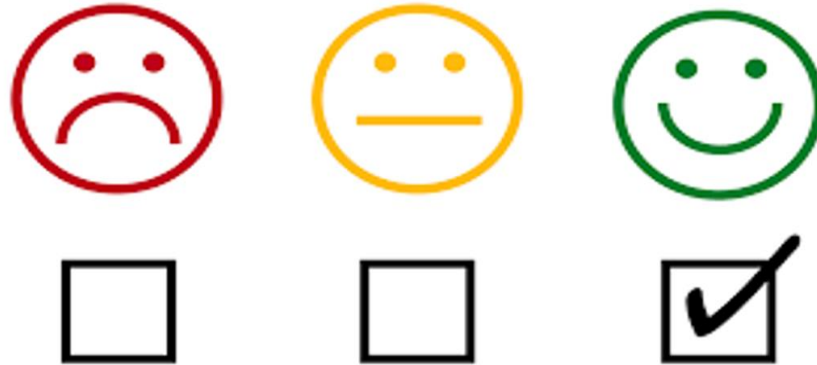
Delivery of Exceptional Services





As service we have attended 220 Out of Hours jobs, this has included, hazards on the highway and anti-social behaviour

The team makes a major contribution to the delivery of public safety



Service Data, January 2026 - Present

60 Compliments

Enquiries via the Members Feedback system ***

Enquiries via Corporate Feedback 586



South Tyneside Council

Any Questions?