

Health and Wellbeing Board

Date of Board Meeting	22 nd July 2026
Title of Report or Presentation	Adult Social Care and Commissioning CQC Assessment
Executive Summary Section	
This presentation sets out an overview of the Care Quality Commission assessment of South Tyneside Adult Social Care and Commissioning. The assessment which commenced in November 2024 and included a site visit in April 2025, was conducted to understand how effectively Local Authorities were discharging their duties under Part 1 of the Care Act 2014. The assessment represents a point in time and due to delay in publication there has been significant progress in several areas across the service. The report notes that safeguarding and partnership arrangements are strong with further strengths in respect of learning and innovation. The presentation gives an overview of findings of the and work completed by the service in respect of continuous learning and improvement. The assessment framework was a newly developing approach and evolved over the baselining period. The Commission following engagement with stakeholders identified several learning points, including improvements to scoring, consistency of approach, robust application of its own methodology and quality assurance. This has informed how the Commission will implement a revised framework for future assessment activity. The presentation will cover this in further detail, but in essence it will see the Commission move towards a model that is like the approaches used in Ofsted inspections for Children's Services.	

Health and Wellbeing Board Action Request		
[Double click on box]	Type	Reasoning
☐	Decision Needed	If a decision is needed or additional funding is sought, please indicate whether a funding stream has been identified:
☒	Endorsement Needed	If an endorsement of a way forward is needed, please provide details: The board is asked to note the assessment outcome, work undertaken in respect of improvement and continue their partnership working with the service, enabling people to Live Better Lives.
☐	Information Sharing Only	

Health and Wellbeing Board Theme	
[Double click on box]	Outcome
☐	Giving Every Child and Young Person the Best Start
☐	Financial Security to Lead Healthy, Fulfilling Lives

☒	Safe and Healthy Places to Live, Learn, and Work
☒	Good Mental Well-Being and Social Connectivity Across the Life Course
☒	Fair Delivery of Service
☐	Public Involvement and Community Engagement

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